

Appendix 4 - 2022/23 Q2

DEPUTY LEADER, DIGITAL TRANSFORMATION, HOUSING, HOMELESSNESS AND POVERTY

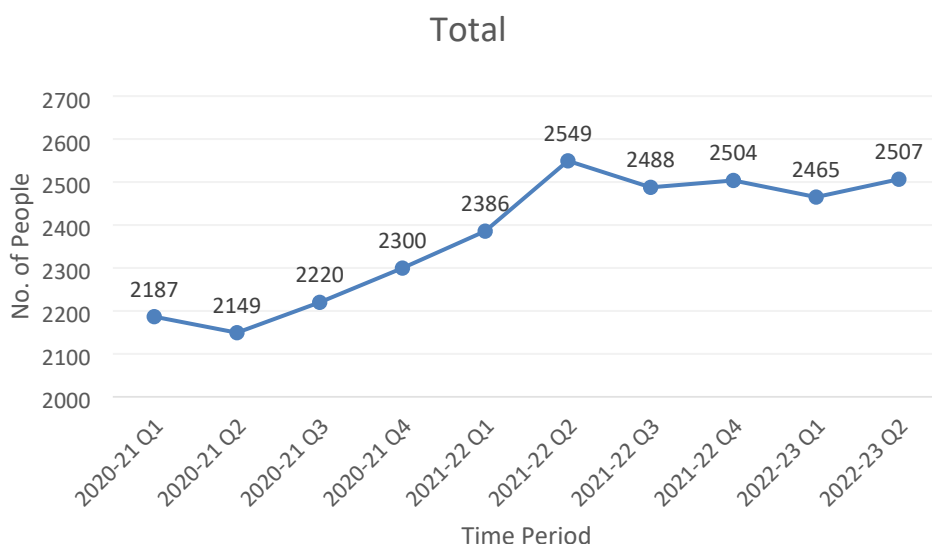
Cabinet Member: Councillor Ian Stephens

Portfolio Responsibilities:

- ICT Contracts
- Applications Development
- Digital Service
- Software Development
- Compliance and Infrastructure
- Desktop Support
- Telecommunications
- Homelessness
- Rough Sleeping
- Housing Related Support
- Housing Renewal and Enforcement
- Disabled Facilities Grant

Performance Measures

Average number of people on housing register per month in each of the bands



Aim: Reduction in the number of people on each band of the housing register at month end

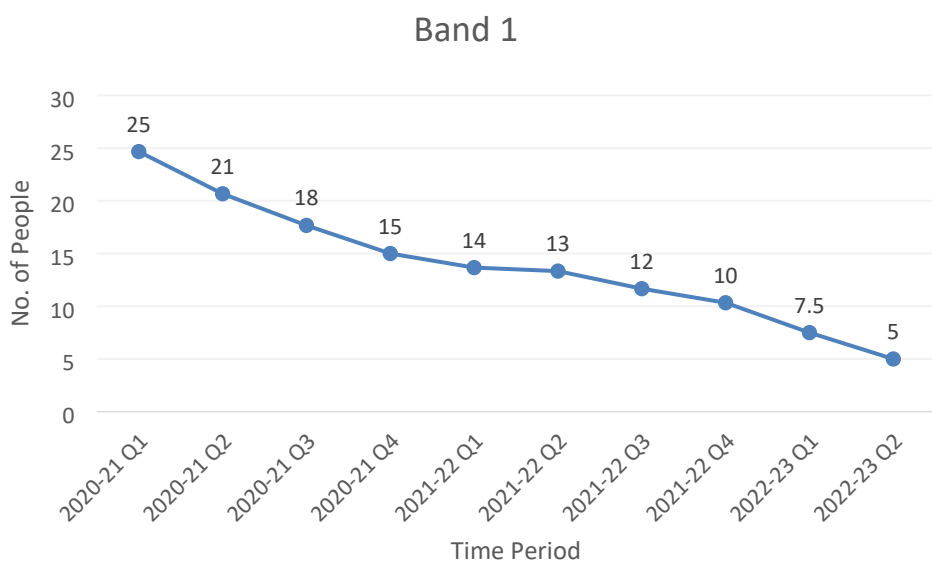
UN Sustainable Development Goal: 11

Most Recent Status: September 2022

RED

Previous Status: June 2022

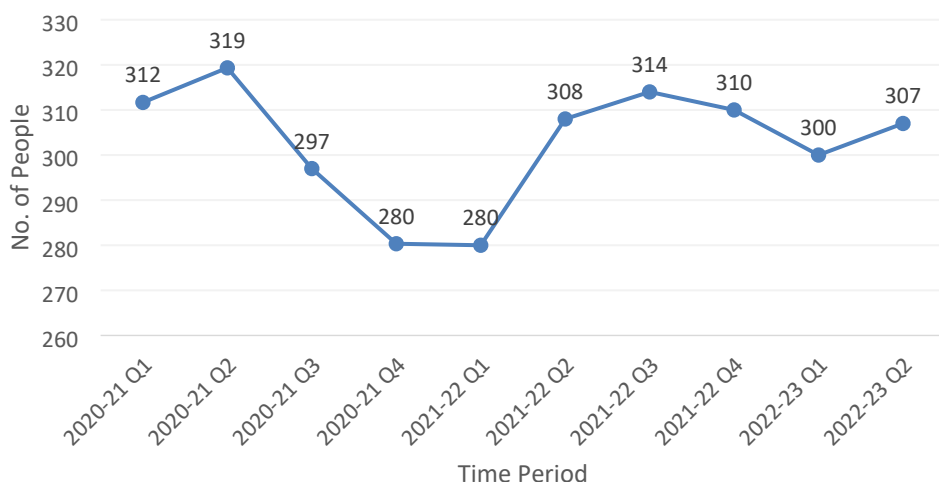
RED



Band 1 of the housing register includes those who meet the following criteria

- Urgent medical / welfare issues
- Multiples of Band 2

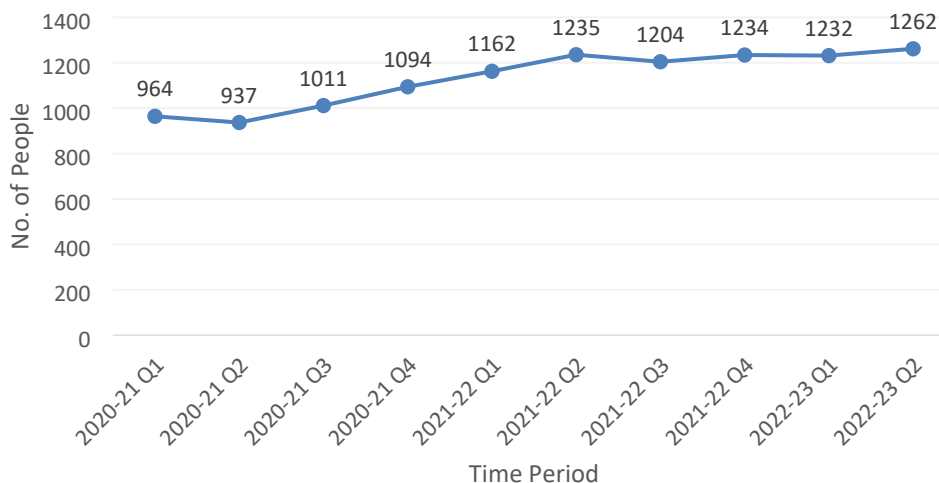
Band 2



Band 2 of the housing register includes those who meet the following criteria

- Severe overcrowding (at least 2 bedrooms)
- Severe under-occupation (social housing tenants resident on the island)
- Applicants identified as being ready for 'move-on' accommodation
- Social housing tenants on the island vacating disabled adapted accommodation

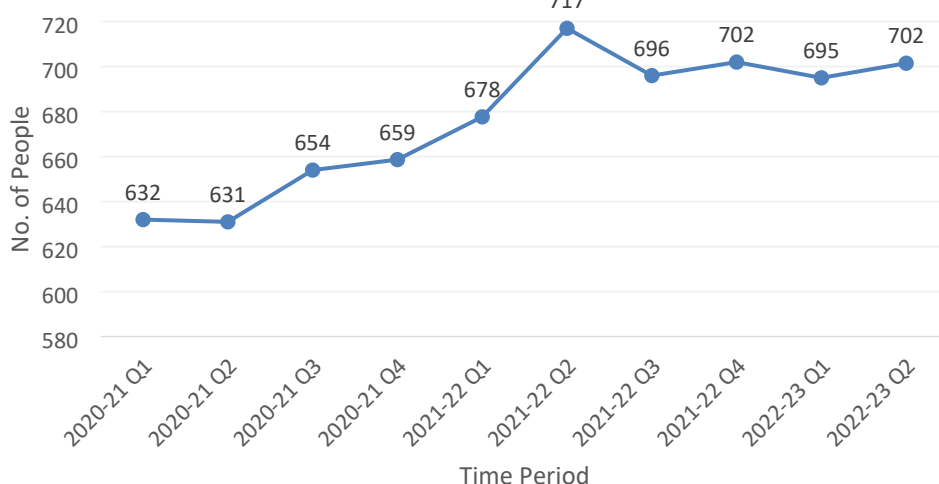
Band 3



Band 3 of the housing register includes those who meet the following criteria

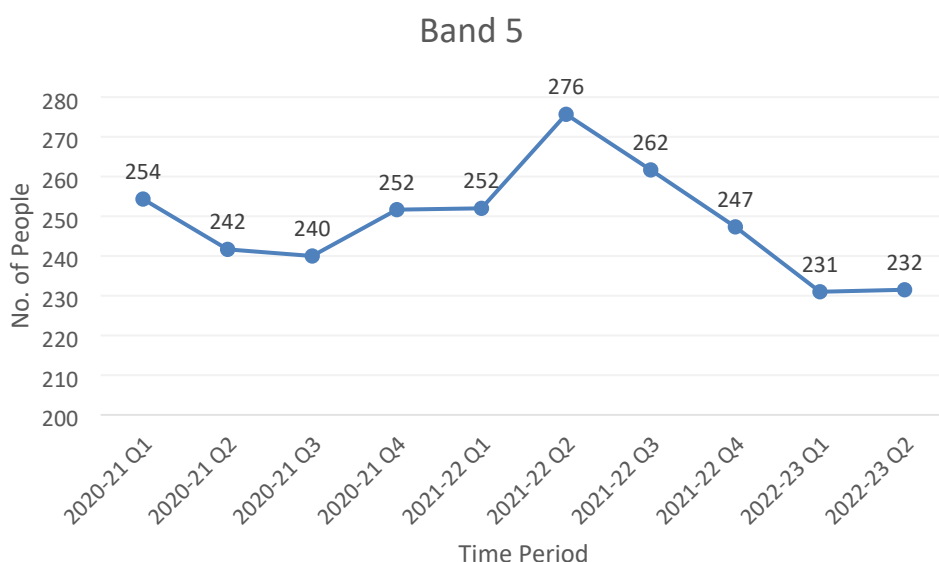
- Multiples of Band 4

Band 4



Band 4 of the housing register includes those who meet the following criteria

- Homeless applicants
- Significant medical / welfare issues
- Hazardous property condition as defined by the Housing Renewal team
- Lacking or sharing amenities
- Households within insecure accommodation
- Minor overcrowding (1 bedroom)
- Minor under-occupation (private tenants or owner occupiers resident on the island)



Band 5 of the housing register includes those who meet the following criteria

- Households with secure accommodation and no other housing need

- Quarter 2 has seen a decrease in the number of people on the housing register from the same period last year (2507 compared to 2549 in quarter 2 2021), though this has increased from 2465 in quarter 1, with those on band 1 of the register (urgent medical/welfare issues) has dropping to a low of 5 people (average over the quarter)
- The highest proportion of people on the Housing register is consistently within band 3
- Applications are assessed and placed in one of five bands according to their housing needs. Within each band applications will be placed in priority date order, with the application with the oldest date having the highest priority. The date that is normally used is the date the housing need is assessed. Where circumstances change and move between bandings occur, the priority date will be changed to the date when the housing need was re-assessed.

Number & value of Disabled Facility Grants issued

- **Aim:** Not Applicable
- **UN Sustainable Development Goal:** 11
- This is a new measure, introduced as part of the 2021 Corporate plan, thus data is currently limited
- During Quarter 2, 77 grants were approved at a value of £609
- During Quarter 2, 62 grants were completed at a value of £523,000

Service Updates - Key Aspirations and Ongoing Business

The following activity supports UN Sustainable Development Goal 1:

At the end of quarter 2, the Rough Sleepers Accommodation Project is complete, ahead of the revised November end date. The housing delivery target for September 2022 has also been achieved. Going forward, a new acquisition strategy to acquire properties for council ownership is being prepared and is due for completion in October 2022.

We continue our consultation work with town and parish councils regarding specific sites such as ER Nettlestone, Pyle Street etc, and as of July 2022, planning has begun around Bay Place. A project team has also been set up to identify empty properties that are currently empty for reasons other than being a second or holiday home and could potentially be used for residential accommodation.

The following activity supports UN Sustainable Development Goal 8:

The Relocatable Homes scheme was approved by Cabinet in January 2022. The Supplementary Planning Documentation consultation is now complete and is due to be considered by Cabinet in October 2022. Flood risk assessments and site surveys are to be completed during quarter 3.

The following activity supports UN Sustainable Development Goal 9:

We are receiving regular updates from Wight Fibre regarding progress with their commercial investment with full fibre for the island, and in June 2022 they confirmed the programme is due for completion by December 2023.

The following activity supports UN Sustainable Development Goal 11:

The waiting list for Disabled Facilities grants remains in place, but we have recruited to a new post specifically to assist in grant application. The start date for the role is still to be confirmed, but we are confident that this will speed up the application process going forward and reduce waiting times.

The following activity supports UN Sustainable Development Goal 16:

The new website went live on the 12th May 2022 for the following services – Planning, Registrars, Fostering, Adult Social Care, Parking Services, and Adult Community Learning (including a new course booking system). There is a feedback mechanism for users of the new BETA website to allow for continued improvements/refinements to be undertaken.

The revised content and technical requirements to meet the council's statutory obligations under accessibility legislation are planned to be completed by the end of October 2022 for the Housing and Homelessness service, council tax and housing benefit service areas. The Waste & Recycling Service, along with their partner AMEY PLC, are scheduled for revised content and technical aspects to have been completed by the end of November 2022.

Work has commenced with Childrens Services as being the next major service area for review and which will be followed by the Human Resource Service/Recruitment service.

Preparations have also commenced for the decommissioning of the main website by April 2023 and remaining content transfer during the next phase of the project.

The council has taken a lead on co-ordination of information in conjunction with partners to support individuals with “cost of living” issues with a new single point of information and publicity campaign being launched in time for winter 22 Q3

Strategic Risks

N/A